



STANDARDS DRIVEN APPROACH TO GOVERNANCE AND CONTROL

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AGM Programme – Wednesday June 2nd, 2010

A Standards Driven Approach to Governance and Control

Increasingly organisations are arguing that technology, like other functions, should be driven by standards. In this one-day event we will take a structured top-down approach to governance risk and control by drilling down through the most important ICT standards and best practices.

Standards to be covered and explored during the day are:

- **ISO/IEC 38500** – IT Governance and the six core principles for management – set the tone from the top;
- **ISACA: COBIT, VAL-IT, RISK-IT** – drive the IT lifecycle from acquisition through to delivery;
- **ITIL V2 and ITIL V3 and ISO/IEC 20000** – optimise and measure performance;
- **ISO/IEC 27001 and 27002** – integrate a security architecture into the infrastructure by using a risk driven approach; and
- **ISO/IEC 24762** – the Disaster Recovery Standard for Internal or External IT Providers – be ready to pick up the pieces when the chips go down.

Delegates will be shown how to use the standards to create a single cohesive best-practice framework for information, communications and technology.